



City of St. Albert
CITY COUNCIL POLICY

Policing Services

AUTHORITY	APPROVED	Res. No.	mm dd	REVISED	Res. No.	mm dd
City Council		C402 and C403-2005	08 23			

Policy

The City of St. Albert has approved priority of response and policy standards for its policing services.

Standards

1. The policy standard is 20% discretionary/proactive general duty patrol time.
2. Priorities of response shall be:
 - Priority 1: Officer down, life in jeopardy urgent – offence continuing;
 - Priority 2: Protection of property, injury motor vehicle accident, medical attention required etc.;
 - Priority 3: Routine – conditions of #1 and #2 do not apply but in most cases attendance is required; and
 - Priority 4: Information only, no police attendance required.
3. Service standards for Priority 1 and Priority 2 shall be:
 - Priority 1: Dispatch within 0.9 minutes; Response within 6.0 minutes.
 - Priority 2: Dispatch within 1.2 minutes; Response within 6.5 minutes.

Legal References: *RCMP Act, Alberta Police Act, Municipal Policing Agreement between Solicitor General of Canada and City of St. Albert*

Cross References: Policing Services Long Term Department Plan (2005-2020)

